



QUALITY POLICY

ARL Laboratory Services Pty Ltd is committed to the standard of excellent professional practice in all areas of its business, including the quality of its testing services and its levels of customer service.

The ARL believes that quality is the key that will enable us to meet our goal. We will continue best practice improvements to the company's policies, procedures and systems in order to provide a service which meets or exceeds customer requirements and expectations.

To achieve the following policy objectives, ARL management is committed to:

- Professional practices and continuous improvement in the quality of its Non-Destructive & Destructive testing (Mechanical Testing) services to its customers.
- Continuously improving our performance through staff development and self-assessment.
- Our standard of service will be maintained at a level equal to or higher than our customer's expectations.
- Implement all quality procedures and to make sure that these procedures are understood and adhered to by our staff at all times.
- Make sure that all the required Codes, Standards and Specifications are available for all employees.
- Implementing all the requirements specified by NATA and ISO/IEC 17025 and 9001.
- All inspection activities shall be performed in accordance with all relevant Australian and International Non-Destructive & Destructive Testing Standards.
- The achievement of these philosophies are essential for ARL's long term success in remaining competitive and cost effective as well as achieving customer and employee satisfaction.
- This policy will be reviewed every two (2) years or as the need arises to ensure that it continues to meet the current company's needs and interests

Rizwan Ali
(Managing Director)

Date: 11.05.2014